

HOW DO YOUR WASHROOM PRODUCTS SCRUB UP?



AN INFORMATIVE GUIDE TO
SELECTING WASHROOM PRODUCTS

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An Informative Guide to Selecting Washroom Products

This guide has been created by the team at Dudley Industries to give you all the information you need to provide the very best washroom facilities and products.

We will look at:

- Washroom regulations including required facilities
- Extra washroom fittings and products to be considered
- Washroom product considerations
- Guidance for washroom service companies
- Guidance for architects

Introduction

While it might be one of the smallest rooms, washrooms can be one of the most important areas to a business and should be fitted with only the best accessories. At the same time, washrooms should be practical for users and facilities should promote safety and hygiene above all else. Choosing the right washroom products can have a big impact on user satisfaction, employee productivity, sales and profit whilst reinforcing the brand image so it's worthwhile taking the time to make the right choice. But how do you decide on the right products for the best business results? In this guide, we will take you through some of the key factors to consider when selecting washroom products.



Fact: 16.5% of employees are reportedly unhappy with the state of their washrooms

Required Washroom Facilities

By law, every business should provide a number of suitable and accessible facilities¹.



Soap or other means available for handwashing including hot, cold or warm running water



Washrooms should be clean and orderly



Good lighting and ventilation



Toilet paper that is stocked and provided in a holder or dispenser



Hand drying solutions such as working hand dryers or paper towels



Separate cubicles for men and women. Whilst gender-neutral washrooms are on the rise, doors should be able to be locked securely.



Toilets should be able to be flushed with water



Waste disposal for all – whether disposing of sanitary waste or incontinence waste



Coat hook provided



Sufficient washbasins where individuals can wash face, hands and forearms

This is guidance and may depend on industry, type of work and employee profile.

¹<https://www.hse.gov.uk/pubns/books/l24.htm>



If used by public or visitors, increase facilities as necessary in line with demand.

No. of Employees	1 to 5	6 to 25	26 to 50	51 to 75	76 to 100
No. of cubicles	1	2	3	4	5
No. of washbasins	1	2	3	4	5



Fact: Employees can spend up to 14 minutes in the washroom each day, even if they don't need to!

What's Missing from the Required Facilities?

By providing a little bit more than just the required facilities you can go the extra mile in really impressing your staff, visitors and customers – and they will thank you.

Other accessories and products to consider offering include:

- Waste bins
- Air Freshener
- Toilet brushes
- Wash stations
- Mirrors
- Changing tables
- Toilet seat cleaner

Considerations for Washroom Product Choice

When choosing washroom products, there are a number of factors that could impact the decision.

Hygiene

Hygiene should be the number one priority with equipment cleaned and maintained regularly. This is arguably the most important concern of washroom users and as such, products should be selected to achieve optimum hygiene. Washrooms should be fitted with soap and hand drying solutions. Soap should be stocked and hand dryers should be fully operational.



Fact: Most healthcare associated infections can be prevented with good hand hygiene.

Size

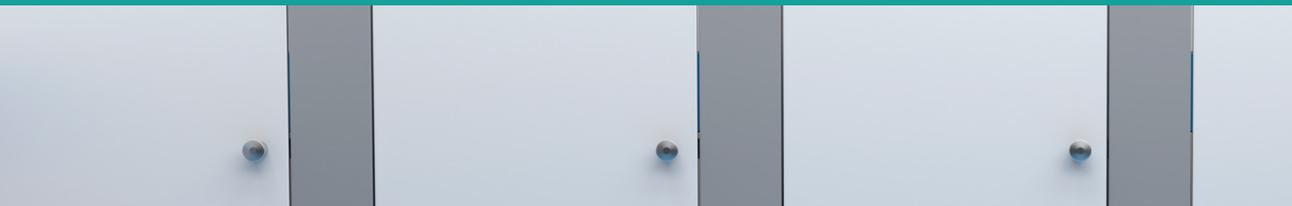
Size impacts washroom product choice massively. Small washrooms may require innovative fittings that utilise concealed spaces whilst bigger spaces can make way for more fixtures and fittings. Take into consideration the layout of the space too, so facilities are easily accessible and convenient to users.

Footfall

Footfall is a primary consideration when it comes to choosing washroom products. Washroom dispensers should be easily maintained so choosing the right capacity to keep up with demand is important. For busier washrooms, dispensers that are robust are essential to withstand heavy use whilst faster, more efficient accessories should be considered to reduce queue times.



Fact: Three minutes is the average toilet occupancy time.



Aesthetics

Appearance and style of selected washroom products is important to enhance brand image and present the right impression. High end businesses may seek products with sleek lines to convey quality whilst in other environments practicality may become more important as there may be a need to reduce vandalism and theft. Some businesses may want to consider selecting coloured washroom dispensers as an extension of brand style.

Energy

It may not be possible or cost effective to install mains power spurs which means hand dryers cannot be fitted. A suitable hand drying solution such as paper towels or roller towels should be provided.

Stainless Steel or Plastic?

Plastic dispensers are a budget friendly option whereas stainless steel products can offer long term durability, style and hygiene. Choosing stainless steel products can reduce long term costs and reflect positively on a brand's image.



Washroom Products for Healthcare Settings

In healthcare settings such as care homes and hospitals, different types of washroom products may need to be selected to accommodate the needs and challenges of washroom users. In healthcare environments where health and safety is even more important, small adaptations can make a big difference.

Dementia Range of Washroom Products

Whilst simple tasks such as going to the toilet or washing hands are taken for granted by most, for those who suffer from conditions such as dementia or Alzheimer's, performing these tasks can be deeply confusing and distressing. Adaptations include ensuring natural lighting is used and fitting dispensers that are easily distinguished from white décor. Dudley Industries have developed the Dementia range that utilise dispensers and a back plate in contrasting blue and white colours that are not only calming but aid independence for the user.

Anti-Ligature Washroom Accessories

In healthcare settings where washrooms are used by vulnerable people, choosing products that reduce injury risk is vital. Safeguard and protect washroom users from self-harm with [Dudley Industries Anti-Ligature range](#). This range of washroom dispensers are robust and help prevent a ligature from being attached to them.



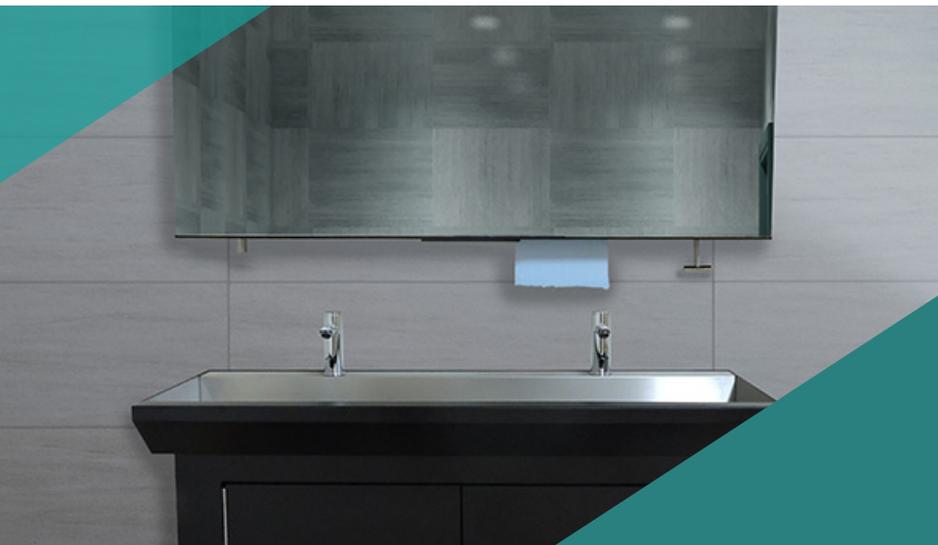
Guidance for Washroom Services Companies

With demands varying from business to business and needs becoming ever more complex, it's important to offer a range of products to ensure you can provide for all washroom environments. Make sure you can be the go-to company for all things washroom hygiene related by offering both the essential and additional products as mentioned earlier in the guide. This can ensure that businesses don't have to deal with more than one servicing company.

Guidance for Architects

For architects, specifying washroom products will depend on a variety of factors including washroom design and layout whilst perception of the brand will play a key role. Specifying products for a high-end hotel will vastly contrast from selecting products for a school. For washrooms that are limited on space, you may want to consider choosing washroom accessories that utilise the space available effectively. Dudley Industries understand the challenge of space in washrooms and have developed two ranges that are the ideal solution for architects: our [Recessed Range](#) and [Behind the Mirror Range](#).

Dudley Industries provide data sheets on all our washroom products and many of our products are featured in the RIBA's NBS+ and NBS National BIM Library as well as other specification listings.





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